

Privacy Policy

Privacy

If you are an EU resident, our EU specific Privacy Policy applies to you.

At Interactive FX Limited we recognize that privacy is important. This Privacy Policy applies to all products and services provided by us.

We recognize that it is our responsibility to protect your privacy when you use our products and services. We also may collect information to help us improve your customer experience, but we will let you know what we collect and why we collect it. Examples of "your information" are home address, date of birth, email address and telephone number.

This Privacy Statement sets out our policy on collecting and handling your personal information that you provide to Interactive FX Limited. We may change this privacy policy from time to time and we will always post the updated policy here. If you have any questions or concerns about our privacy policy, please contact Customer Service.

Collection of Information

We will not collect any personal information if you simply visit our website. We will collect your personal information, for example, when you open an account with us or request reports from us. We also may collect your personal information from others, such as credit agencies, affiliates or other Regulatory bodies. We collect various information when you register with Company, during your usage of our products and services, when you visit pages of our partners. We may combine information about you that we have with information we obtain from other partners or other companies in order to provide you a better experience or to improve the quality of our services. When you sign in to our services, you are not anonymous to us. We automatically receive and record information from your computer and browser, including your IP address, our cookie information, software and hardware attributes, the page you request and other standard browser parameters. When you use our services, we send one or more cookies - a small file containing a string of characters - to your device that uniquely identifies your browser. We use cookies to improve the quality of our service, including for storing user preferences, tracking user trends, and providing you with a better experience. We may set one or more cookies in your browser when you use our services or one of our partner's services. When you send messages, publish content, post material, transmit information or email through our services, we may retain the same in order to process your inquiries, respond to your requests and improve our services. Our infrastructure consists of servers deployed at multiple data centers that are owned and operated by us or our partners. All information collected within our services resides on this network of servers.

Use of Information

We only use and process personal information for the purposes described in this Privacy Policy. In addition to the above, such purposes include:

- Communicating with you.
- Making the sites or services easier to use by eliminating the need for you to repeatedly enter the same information.
- Providing our services.

- Auditing, research and analysis in order to maintain, protect and improve our services.
- Ensuring the technical functioning of our network.
- Protecting our rights or property and that of our users.
- Developing new services.
- Conforming with Legal and Regulatory requirements.
- Enabling your Log on to your online account.
- Communicating with you.
- Delivering the products and services to you.

No-Spam Policy

We have a strict No-Spam Policy prohibiting the use of any data collected to send spam. We will not sell any contact information to third parties.

Enforcement

If for some reason you believe Interactive FX Limited has not adhered to these principles, please notify us by email at legal@inte-fx.com, and we will do our best to determine and correct the problem promptly. Be certain the words Privacy Policy are in the Subject line.

Choices for Personal Information

When you sign up for a particular service that requires registration, we ask you to provide personal information. If we use this information in a manner different than the purpose defined herein and in the terms of the services offered then we will ask for your consent prior to such use. Most browsers are initially set up to accept cookies, but you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some of our features and services may not function properly if your cookies are disabled. You can decline to submit personal information to any of our services, in which case we may not be able to provide those services to you.

Information Sharing

We only share personal information with other companies or individuals in the following limited circumstances:

- We have your consent.
- Sharing the information with our subsidiaries, affiliated companies or other trusted businesses or persons for the purpose of processing personal information on our behalf.
- We require that these parties agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

We have a good faith belief that access, use, preservation or disclosure of such information is reasonably necessary to:

- Satisfy any applicable law, regulation, legal process or enforceable governmental request, enforce applicable Terms of Service, including investigation of potential violations thereof, detect, prevent, or otherwise address fraud, security or technical issues, or protect against harm to rights, property or safety, of our users, us or the public as required or permitted by law.
- We may share with third parties certain pieces of aggregated, non-personal information, such as the number of users by demographic. Such information does not identify you individually.
- As permitted and described in the respective terms of service of each of our services and in the Tata Communication Customer Master Agreement.
- We are required to record all phone conversations with you which may be referred to as required.

Information Security

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data. We restrict access to personal information to our employees, contractors and agents who need to know that information in order to operate, develop or improve our services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Technical experts are at the forefront of technology, and here are some of the measures we have in place to protect your data:

- Web services model – Secure and modular platform.
- HTTPS, using transport layer security (TLS) and secure socket layer (SSL).
- Proprietary encryption with triple DES overlay – 256 bit connectivity.
- Triple authentication: Client ID, User ID and password required to log in.
- None use auto lock out.
- Full compliance Governance options for payment authorities.

Whilst we implement the highest security protocols, the worldwide web is an open communications medium and we cannot guarantee the security of your data. You accept that there is a risk that data transmitted to Interactive FX Limited via the website may be intercepted, and we will not be held liable for any loss or damage as a result, unless through our own negligence or breach of legal duty or care owed to you.

Accessing and Updating Personal Information

When you use our services, we make good faith efforts to provide you with access to your personal Information and to correct this data if it is inaccurate.

Your Rights.

You have a right to ask us for a copy of –your information– that we may hold. We will always look to have the most up to date information in our records. You have the right to request us to update anything that is not correct, as this will help us serve you better. Please contact us by one of the following methods below.

Links

Other Firms may recognize the value that our services offer and may provide you with a link to our website. Please be aware that our Privacy Policy does not cover any information that may be collected on a web site that has a link to Interactive FX Limited. Any information that is passed to us by a recognized affiliate will be covered by this policy.

Changes to this Privacy Policy

Please note that this Privacy Policy may change from time to time.

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To *